

## SJHC– QIP Results FY 2020 - 2021

	Metric	Rationale/ Alignment	Oversight Committee	Target	Target Justification	Benchmarks	Q1 2020/2021	Q2 2020/2021	Q3 2020/2021	Q4 2020/2021
Safe	Number of workplace violence incidents reported by employees (Healthcare Worker Incident Reports - HIRs) (QIP)	QIP	JOHSC	= 12 Total by Q4	Internal – continue to increase Reporting	Oct. 2018- Sept. 2019 – 6 reports	5(5)	6(11)	8(19)	24(43)
Effective	Improved Quality of Wound Care Documentation in VN Program (QIP)	QIP	Client Quality and Safety	>85%	Internal target	Q1 18/19 – Q2 19/20 overall chart audit compliance 80%	93%	88%	88%	N/A
Patient Experience	The number of patient and family advisors (PFA'S) who partner/collaborate with SJHC in designing, implementing, and /or sustaining programs. (QIP)	QIP & Strategic Plan	Client Quality and Safety	Q1 & Q2 >3 Q3 & Q4 >5	Internal Target		2	8	8	8