St. Joseph's Home Care

JOB POSTING # N-20-12

COMMUNITY CONNECTOR

Number of Openings:	1	**Division:**	Nursing
Full/Part Time/Casual:	Part-time	**Program:**	Integrated Comprehensive Care Program
Regular/Temporary:	Regular	**Location:**	Hamilton
Union:	Non-Union	**Hours of Work:**	Up to 37.5 hours bi-weekly
Posting Date:	June 30, 2020	**Closing Date:**	July 30, 2020
Job Posting Number:	N-20-12	**French Language Skill Requirement:**	N/A

POSITION SUMMARY:

The Connector – Community Care (C-CC) works in close partnership with hospital discharge planners, social workers, LHIN/OHT Coordinators and other various community support service stakeholders. The C-CC ensures that our clients who are identified as having risk factors (eg. isolation) receive the support required for a successful transition back onto the community. This role supports our clients by providing follow up contact, and by linking our clients with various appropriate community resources which have been identified during their planning process. The C-CC collaborates with various community support service organizations, partners, and the LHIN/OHT in order to develop and maintain appropriate protocols, thereby ensuring that the relevant programs and service information is available to clients, and is updated in a regular and consistent manner.

This role also supports various supervisors and managers by acting as a resource and subject matter expert on various community services available.

RESPONSIBILITIES:

- Participates in discharge planning with discharge team for complex patients transitioning to community.
- Attends family meetings to discuss goals for discharge and establish work plan.
- Links patient with community resources identified during discharge planning.
- Completes referral processes with client for community support services.
- Communicates regularly with client, care partners, CCAC care coordinators and family.
- Continues to provide support to client until they are anchored into the community support service identified.
- Attends medical appointments with clients as required.
- Maintains client files for each client receiving service. Collect program data and prepare reports as required.
- Attends Stewardship Table with all Hamilton Seniors Isolation Population community planning tables to provide information on client services as required.
- Collaborates with the client and other members of the interdisciplinary team to develop, evaluate and modify plan of care to achieve identified client goals.
- Maintains an effective working relationship with all internal and external partners.
- Collaborates with the client and other members of the interdisciplinary team to develop,

evaluate and modify plan of care to achieve identified client goals.
- Engaging other staff in problem solving in the best interests of the client
- Participating in group meetings, team activities, committees and round tables, both internally and externally
- Engaging in continuous improvement initiatives
- Developing and presenting reports and/or metrics as requested
- Performing general administrative duties related to the role

CORE COMPETENCIES:
- Regularly demonstrates our mission, vision and values
- Ability to work collaboratively with others; sharing expertise and drawing on the expertise of others
- Actively promotes a healthy, supportive and inclusive work environment
- Ability to engage in effective problem solving, possess logic and analytical thinking
- Superior communication skills both verbal and written, with an excellent customer service mind set
- Positive and professional, with a "can do" attitude
- Proven ability to pay close attention to details
- Ability to work in a fast-paced environment, to meet critical deadlines
- Maintaining on-going compliance to corporate policies and procedures, health and safety regulations, and relevant external standards
- Participating fully in both internal and external training requirements
- Participating fully in corporate quality initiatives
- Maintaining the privacy and confidentiality of all personal health records (including both client and personal), and following all the privacy and confidentiality requirements of any and all electronic medical record systems used (including but not limited to Procura and HPG)

QUALIFICATIONS:
- University Degree in Health or Social Sciences field and/or relevant College Diploma such as a Social Service Worker Diploma, required
- Professional Designation, an asset.
- 1-2 years of previous work experience in a similar role, required
- Previous work experience working with seniors and/or high-risk clients, required
- Previous work experience with LHIN/OHT, required
- Intermediate skills in MS office software, required
- Knowledge of community supports, and MOHLTC funded programs, included Assisted Living for High Risk Seniors, preferred
- Vulnerable Sector Police Screening and 2 Step TB test, required
- Knowledge of medical terminology, preferred
- Previous experience in a hospital. Retirement home or long-term care home, preferred

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Please submit your application via fax 905-522-5579 or email to careers@stjhc.ca

St. Joseph's Home Care is an equal opportunity employer and strives for equity, inclusiveness, and diversity in all our programs, practices, facilities, and people. To request any accommodations in the recruitment process (including alternate formats of materials or accessible meeting rooms) please let the hiring manager know prior to interviewing. Should you wish to conduct your interview in the French language, please contact our head office location to make arrangements prior to interviewing.